

Frequently Asked Questions About the New Lid Program

1. Is it mandatory?

No, it is a courtesy service and is optional.

2. Will my recycling service be disrupted if I do not get a new lid?

No, you will still continue to receive your regular recycling services.

3. Do I need to remove my own lid?

No, that will be done for you.

4. What if I don't have a computer or smart phone?

**Please ask a family member, neighbor or friend to request the new lid for you.
The Solid Waste Disposal District can not enter this information for you.**

5. Where do I find the serial number?

The white numbers can be found on the front of your cart.

6. When will I receive the new lid?

Sometime in 2022, you will be contacted by your waste hauler and they will let you know when they are coming.

“Take a look at the LID!”
¡Eche un vistazo a la TAPA!

If the label on your blue recycling cart is not readable, you can request a NEW LID at no cost to you!
Si la etiqueta de su carrito de reciclaje azul no es legible, puede solicitar una NUEVA TAPA sin costo para Usted.

- To request a new lid, go to ircrecycles.com/lid.
- You will be contacted directly to arrange your replacement.
- Requests for new lids accepted December 1 - 31, 2021.

Para solicitar una tapa nueva, visite ircrecycles.com/lid.
Se le contactará directamente para organizar su reemplazo.
Se aceptan solicitudes de tapas nuevas del 1 al 31 de diciembre de 2021.

NOTE: Only the blue cart lid will be replaced, not the actual cart.
NOTA: Solo se reemplazará la tapa azul del carrito, no el carrito entero.

ROLL With Us...RECYCLE!
WWM

To learn more visit ircrecycles.com or call (772) 226-3212
Para conocer más visita ircrecycles.com o llama (772) 226-3212

